

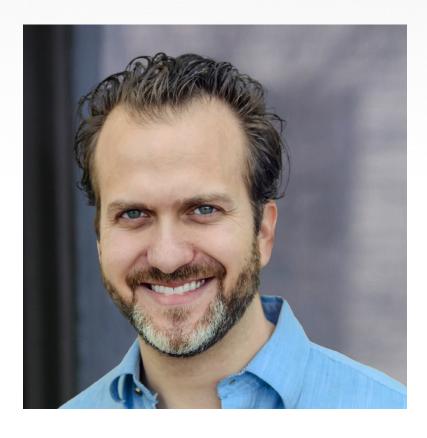
WORKPLACE OF THE FUTURE PEOPLE, TECHNOLOGY, + STRENGTHS

Tomer Yogev, MBA '10

Please visit www.tandemspring.com/BoothER



WHO 15 THIS GUY?



- Chief Maverick
- Your classic nerd: mathlete, classical pianist, hacker
- ▶ 14 companies founded, co-founded, or early employee
- Booth
 ⇒ Venture (briefly)
 ⇒ Interim Executive
 ⇒ Coach
- Founded TandemSpring in 2010 to help entrepreneurs
- © Coach to leading entrepreneurs & corporate innovators to break all the rules and create better ones

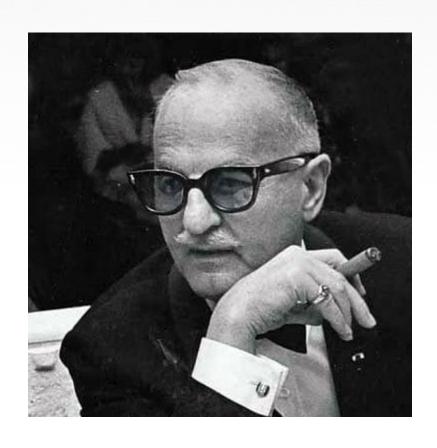




"I think there is a world market for about five computers."

> Thomas Watson President of IBM 1943





"Video won't be able to hold onto any market after the first six months. People will soon get tired of staring at a plywood box every night."

Studio Head 20th Century Fox 1946





"The coming of the wireless era will make war impossible, because it will make war ridiculous."

Guglielmo Marconi Inventor of the Radio & Nobel Prize Winner 1912





"Two years from now, spam will be solved."

Bill Gates
Do you really not know who he is?!
2004



VISIONS OF THE FUTURE

Utopian

Dystopian

Tech



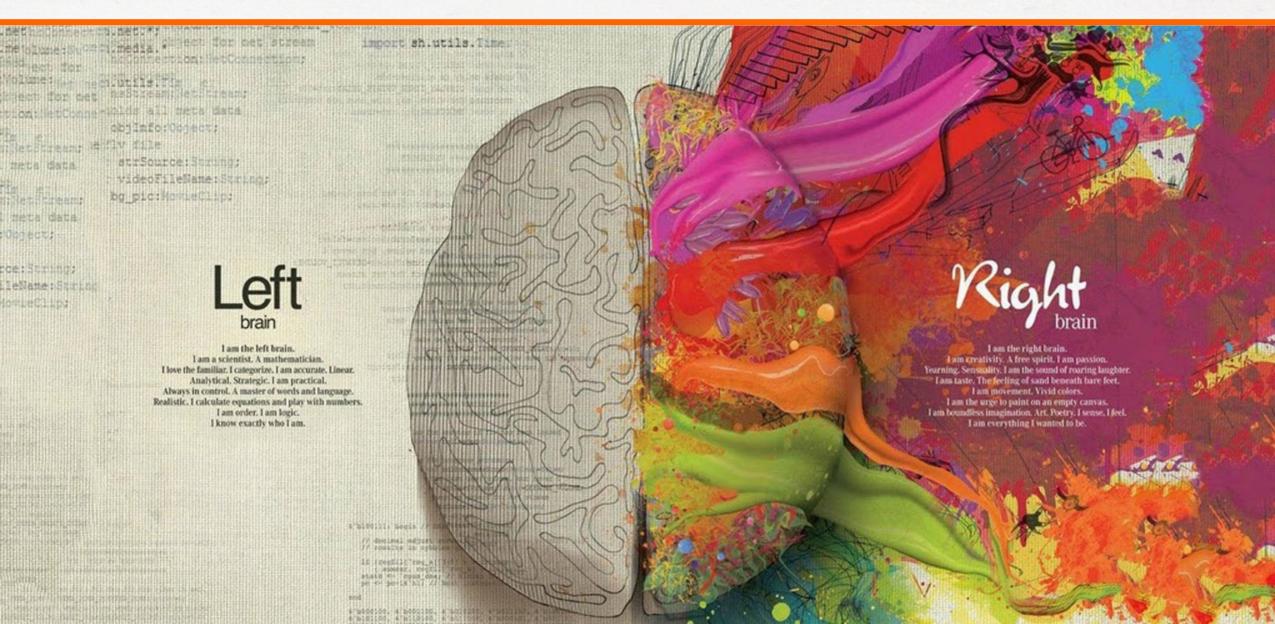


People





THE FUTURE IS TECH AND PEOPLE





- History of Change
- Left Brain: Tech & Business
- Right Brain: People & Management
- What Comes Next?
- What You Can Do Today



"NECESSITY IS THE MOTHER OF INVENTION"

Plato, The Republic



NEEDS, AND OUR CHANGING NEEDS

Self-Transcendence

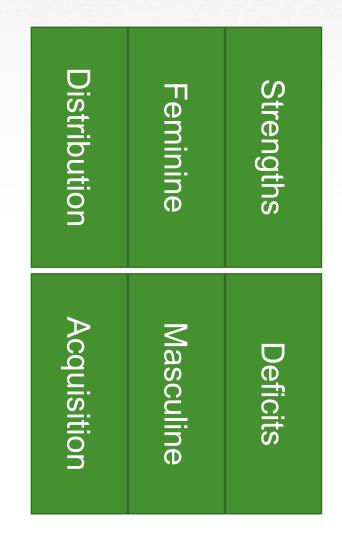
Self-Actualization

Esteem

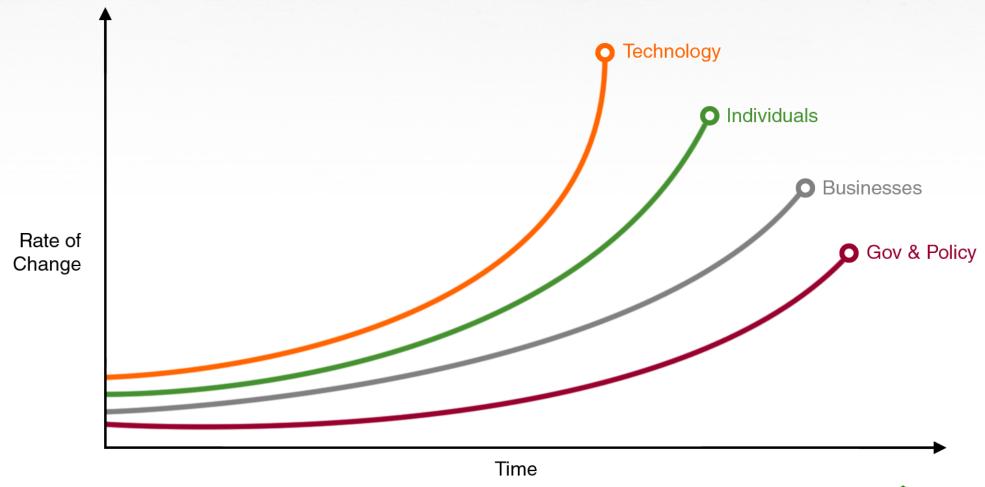
Love/Belonging

Safety

Physiological



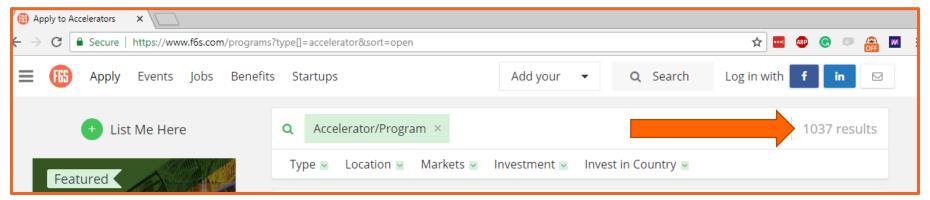
IMPLEMENTATION OF CHANGE VARIES





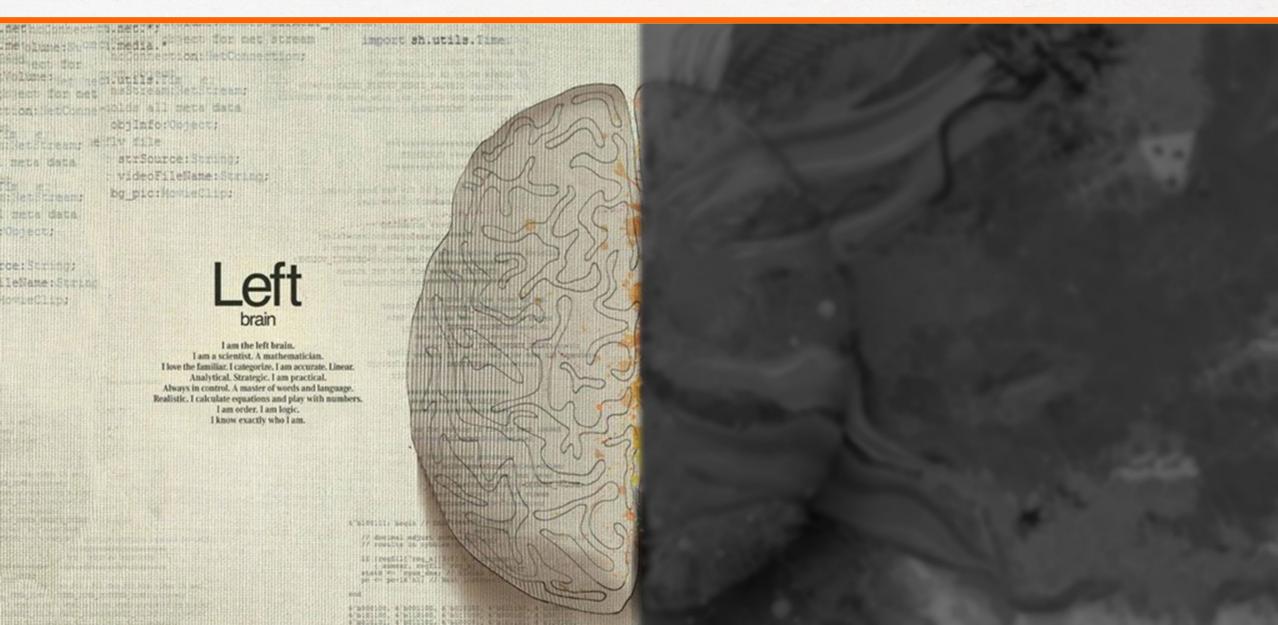
LOWER BARRIERS = INCREASED RAPIDITY

- New business barriers to entry are ever-decreasing
- Thus, new potential disruptions are ever more likely
- The 1st accelerator was Y Combinator in 2005
- There are now over **1,000** of them!





THE TECH



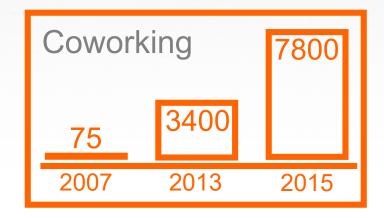
"WE LIVE IN A SOCIETY EXQUISITELY DEPENDENT ON SCIENCE AND TECHNOLOGY, IN WHICH HARDLY ANYONE KNOWS ANYTHING ABOUT SCIENCE AND TECHNOLOGY."

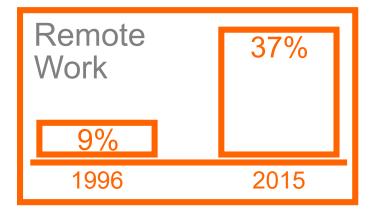
Carl Sagan



THE LEFT-BRAIN FUTURE (TECH + BUSINESS) IS LARGELY KNOWN

- Remote Work & Asynchronous Productivity
 - Technology allows for shifting work across
 - Distance
 - Time

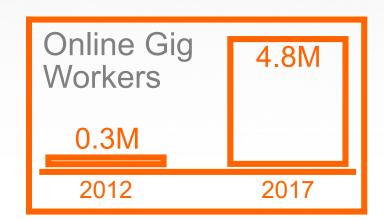






THE LEFT-BRAIN FUTURE (TECH + BUSINESS) IS LARGELY KNOWN

- Gig Economy & Hybrid Workforces
 - How we get our jobs
 - Who/what we work with
 - The effects of AI & ML
- By 2030 automation will displace 400M jobs
 - ▶ Total work hours: 15% globally, 23% in the US



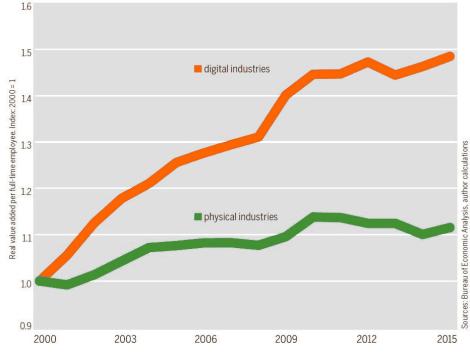
- PwC forecasts that manufacturers will see:
 - 35% increase in new jobs for engineers in robotics & advanced systems
 - 28% decrease traditional manufacturing workers



THE LEFT-BRAIN FUTURE (TECH + BUSINESS) IS LARGELY KNOWN

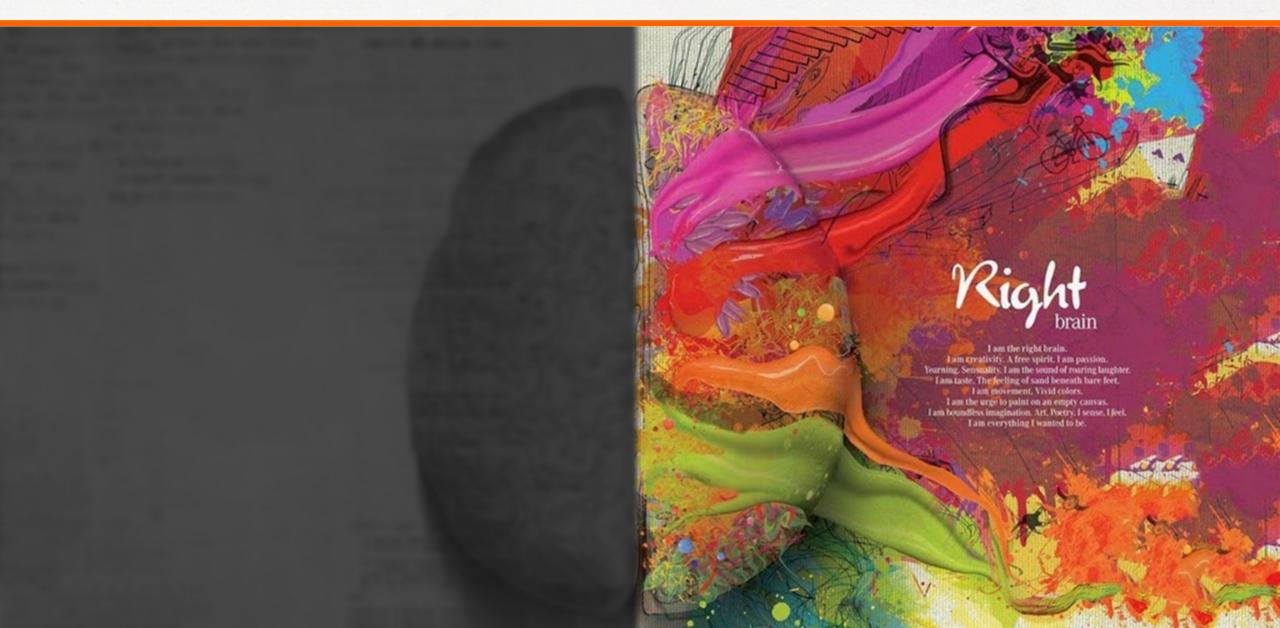
- Physical v Digital Economies
 - Classic examples
 - Uber owns no cars
 - AirBnB owns no real estate
 - Facebook creates no content
 - Rise of IoT
 - Time & space less relevant





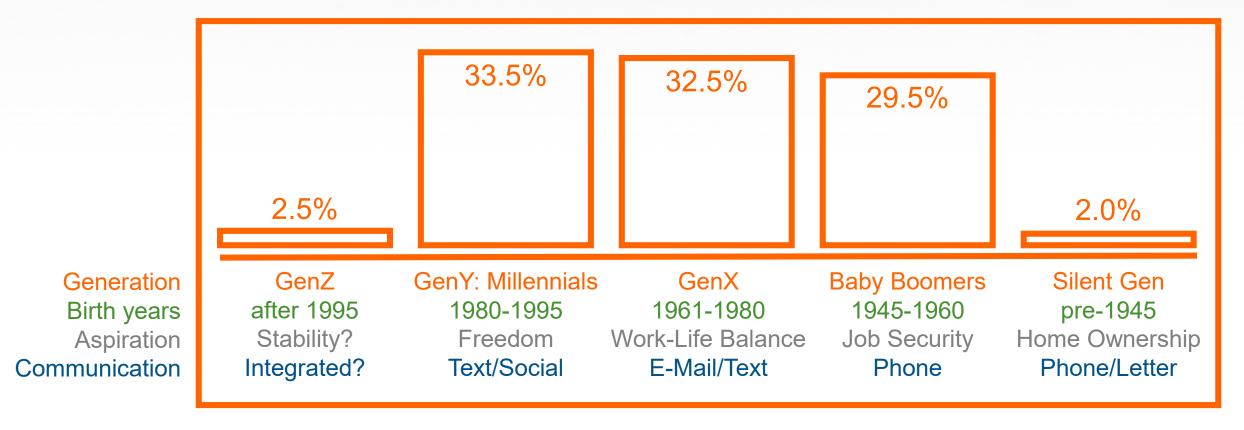


THE PEOPLE



CURRENT PEOPLE LANDSCAPE

First time in history 5 generations coexist in the workforce





THE RISE OF THOSE PESKY MILLENNIALS

- Already over 33% of workforce. Oldest are 38 years old.
- Raised with tech/internet
 - They've seen it all and are easily unimpressed (different from GenX)
- ▶78% choose to spend on desirable EXPERIENCES over THINGS that are desirable
- First generation to work "with" not "for" employers
- And, like just about every generation before them, they are accused of having been overly coddled and are now "weak"



THE CODDLED MILLENNIAL



- Participation Trophies: Yes, they're real. But, what do they mean?
- ▶40% believe they should be promoted every 2 years, *regardless of performance*
- Highest likelihood of having unmet expectations with respect to their careers and lowest levels of satisfaction with their careers for their stage
- Narcissistic personality disorder is nearly three times higher in Millennials than Baby Boomers

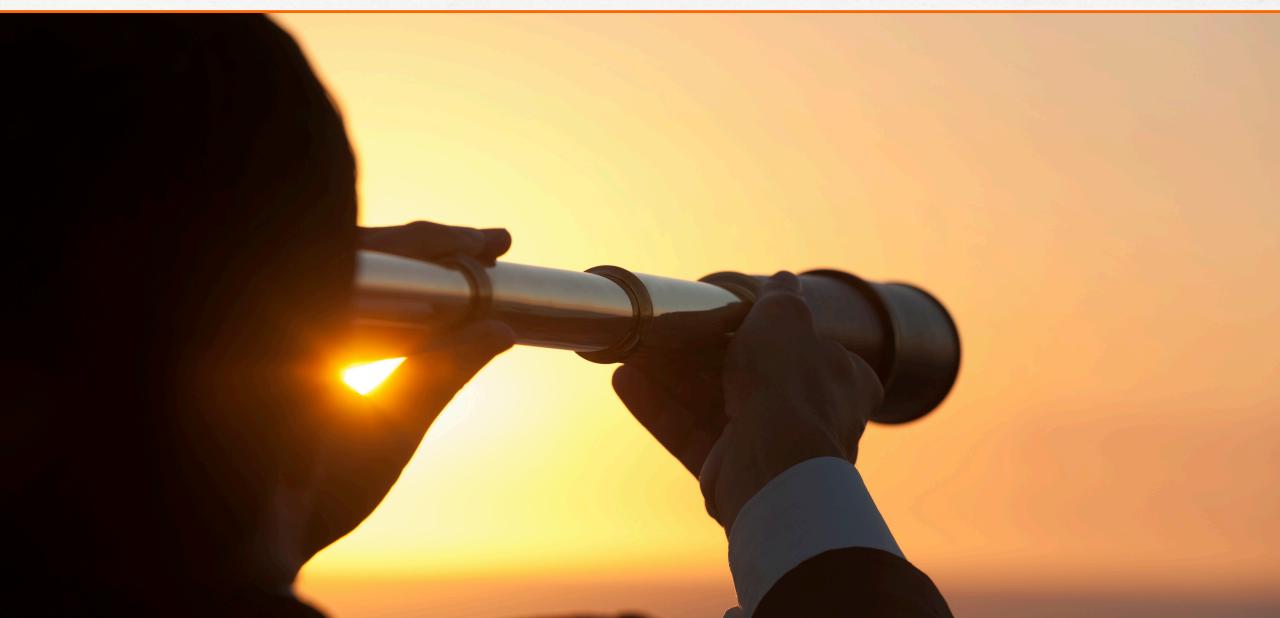


WHAT MILLENNIALS REALLY WANT

- Entitled vs. Afraid. More skeptical, but also more loyal
- Despite receiving the least vacation, most likely to forfeit it
 - 34% worked every day on vacation
 - most likely generation to feel "shame" for taking time off
- \$30% say boss is the most powerful influencer over their time
 More than any other generation, more than family (20%)
- They still want those meaningful experiences
 - Death of expertise. How > What.
- And, like anyone, they just don't want to be afraid anymore



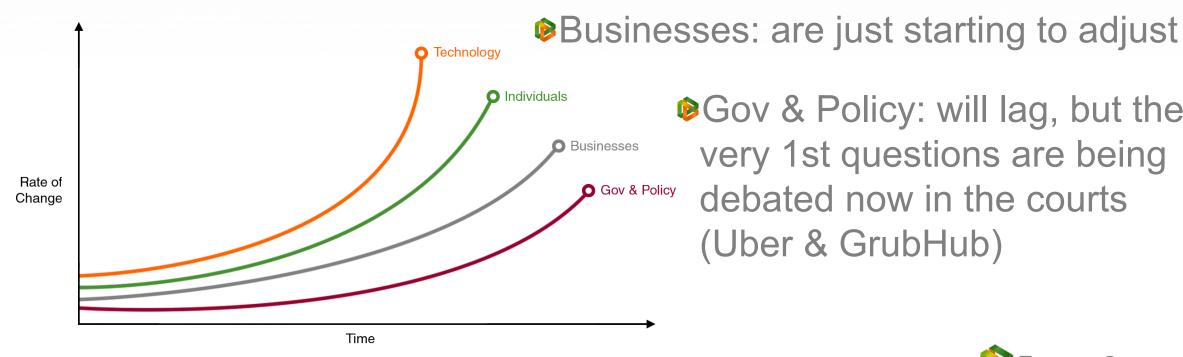
50, WHAT'S NEXT?



THE FUTURE IS HERE

Technology: we kind of already know, it is the leading indicator

Individual: we are going through it now



Gov & Policy: will lag, but the very 1st questions are being debated now in the courts (Uber & GrubHub)



WHAT YOU CAN DO TODAY



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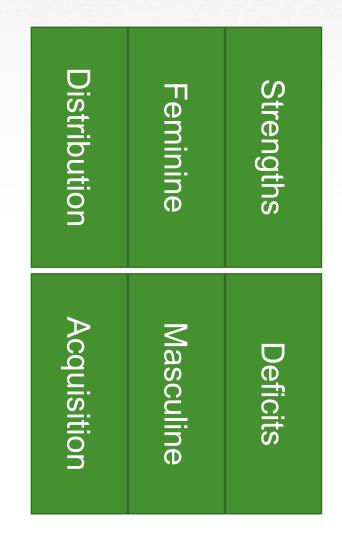
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WHAT PERCENT OF TIME DO YOU SPEND FOCUSING ON DEFICITS?





STRENGTHS DRIVING PERFORMANCE

People who use their strengths are:

as likely to be engaged at work (engagement)

as likely to have an "excellent" quality of life (joy)

more productive in their role (productivity)

as likely to do what they do best every day (sustainability)



"A PERSON'S VALUE IS COMPRISED OF THEIR STRENGTHS.

ONLY AFTER THOSE STRENGTHS ARE IDENTIFIED, EMBRACED,

AND LEVERAGED CAN AN INDIVIDUAL OPERATE OPTIMALLY.

A BUSINESS'S VALUE IS COMPRISED OF ITS PEOPLE.
ONLY AFTER EVERY PERSON WITHIN THE ORGANIZATION HAS
HAD THEIR STRENGTHS IDENTIFIED, EMBRACED, AND
LEVERAGED CAN A BUSINESS OPERATE OPTIMALLY."



TODAY'S REALITIES

- HR can no longer be the "Department of No"
- Diversity, Equity, and Inclusion is not a problem to solve, it is the opportunity, it is a requirement, just like getting a website was
 - Empowering difference (gender, race, sexual orientation, ability, etc.) empowers differentiation
- Learn how to have "productive conflict"
 - Most of us **REALLY SUCK** at conflict
- Moving from deficit orientations to strengths-based models



INNOVATING FOR THE FUTURE

- What is "innovation"?
- ▶Innovation = New Good Ideas
- New Good Ideas Require:
 - New thinkers (Diversity)
 - New thinking (Strengths)
 - New contexts (Productive Conflict)

Diversity + Strengths + Productive Conflict = Innovation

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